

# BEYOND THE CALL

Violence can happen to anyone at any time. That's why Safe Horizon's experts are here 24/7 doing whatever it takes to help people find safety.

**We go #Beyond the Call.**

# A Message from our CEO

When 2021 began, the world continued to navigate the COVID-19 pandemic and the systemic inequalities laid bare in 2020. Our nation faced a challenge to our democracy and constitution. Our city saw an increase in gun violence – a troubling trend that we have unfortunately seen continue ever since. Against this backdrop, at Safe Horizon, we did what we have done since our founding in 1978: we showed up wherever and however survivors needed us. And we redoubled our ongoing commitments to advance racial equity and meaningful systemic reform.

I am truly honored to have been chosen to lead this amazing organization as Chief Executive Officer in February of 2021. I have had the pleasure of working alongside our incredible staff since 2010 as Safe Horizon's Chief Program Officer and Deputy CEO. Over the years, I have seen countless examples of how Safe Horizon advocates go "Beyond the Call" to promote safety and justice for survivors. This resolve was tested during the last two years in ways we have never imagined. Together, we figured out how to keep all our programs operational through hybrid services and found new ways to work with clients to meet their evolving needs.

I'm proud of the 750+ advocates who bring their passion, expertise, and commitment to Safe Horizon each day. We have the best team in the business. In 2021, we doubled down on our commitment to achieve pay equity for our staff, a years-long initiative that began in 2016. We explored how we can be a smaller, better paid workforce, and we made a two-year commitment to raise the minimum salary across the organization to the MIT Living Wage. I am confident this important milestone will make us more effective in our mission to help survivors of trauma and violence move from crisis to confidence. I know we still have work to do. We will continue to raise salaries in 2022 and beyond.



In addition to meeting our first pay equity goal, Safe Horizon realized many exciting accomplishments in 2021 thanks to our community of partners and staff:

- Advocated with Albany lawmakers to advance the Adult Survivors Act, which became law in 2022
- Opened our newest domestic violence shelter, Orchid House, where up to 40 families can stay for as long as 18 months as they rebuild their lives
- Pushed for new investments from New York State to support Asian American organizations and communities

I am filled with hope as I look forward to 2022 and beyond. Thank you to all our partners, advocates, and supporters, who have also gone Beyond the Call to work toward a safer, stronger New York. Together, we are empowering more than 250,000 victims and survivors to find safety, support, connection, and hope each year.

A handwritten signature in black ink that reads "Liz". The signature is fluid and cursive.

**Liz Roberts**  
Chief Executive Officer

# Our Impact

For more than 40 years, Safe Horizon has gone Beyond the Call to stand with survivors of violence, crime, and abuse across New York City. Even during the COVID-19 pandemic, Safe Horizon never closed our doors. Our **753** advocates and staff continue to support over **250,000** New Yorkers, partnering with them as they move from crisis to confidence.

**From the beginning of the COVID-19 pandemic in March 2020, through the end of 2021 Safe Horizon:**

Fielded **180,000** calls to our 24/7 domestic violence hotlines, and our staff logged more than **130,000** hours keeping our three 24/7 hotlines running.

Helped **13,744** children and **6,584** caregivers at our five **Child Advocacy Centers**, where children are treated after sexual or severe physical abuse.

Answered more than **3,000** chats through **SafeChat**, our digital chat platform, and our staff logged more than **26,000** hours operating both Safe Chat and our **Citywide Helpline**.

Helped more than **400,000** New Yorkers find safety, connection, healing, and hope.

Welcomed **3,000** caregivers and their children who found safety and began their journeys to healing in one of our **Domestic Violence Shelters**.

- ▶ More than **1,400** welcome kits distributed to families arriving at a shelter.
- ▶ **350** development and trauma conversations with children living in a shelter to support healing and growth.
- ▶ More than **1,300** gifts distributed to children and caregivers in our shelters during the 2021 Holiday season.

Assisted more than **7,000** New Yorkers with orders of protection through our **Court Programs** and at **Family Justice Centers**.

Worked with more than **800** young people experiencing homelessness at **Streetwork Project**.

- ▶ **19,779** meals served and more than **17,000** meals distributed through our pantry.
- ▶ **10,222** outreach contacts made.

Facilitated more than **19,000** supportive conversations through our **Counseling Center**, including therapy sessions and conversations to assess clients' immediate needs.



Be inspired by amazing stories of the dedicated staff who have gone **Beyond the Call** to help clients, **watch their videos here.**

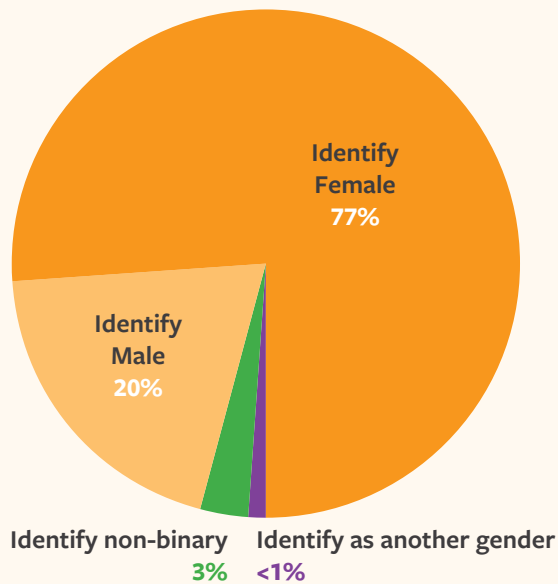
**BEYOND**  
THE CALL

# Staff Excellence

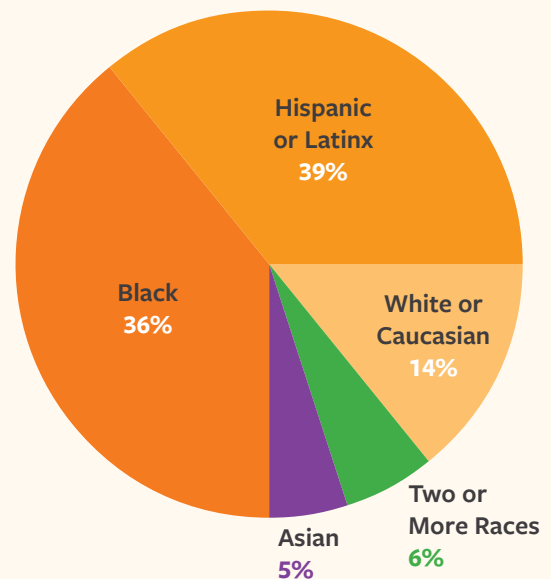
Safe Horizon's strongest asset is our dedicated staff who do more than just show up for their jobs. During the COVID-19 pandemic, Safe Horizon staff did not stop creating better ways to meet the needs of victims of violence or abuse, not for one moment. Their passion drives our work.

In September 2021, **more than 70%** of our staff participated in an agency-wide survey:

### Gender Diversity



### Racial Diversity



**95%**

are proud to work for Safe Horizon.

### Quotes from Anonymous Staff Survey:

“ The best thing about Safe Horizon is... the supportive and collaborative culture. ”

“ The agency is embracing change and attempting to become more communicative, responsive and transparent. ”

“ We help people - Safe Horizon is a place to start over and build something beautiful. ”

# Safe Horizon Staff Affinity Groups

Launched in 2017, Staff Affinity Groups provide safer and braver spaces for staff to meet, share, advocate, and promote organizational change. We are proud of the nine Staff Affinity Groups who advance our anti-racism core values:

Asian/Asian Americans and Pacific Islanders (AAPI) Affinity Group

Anti-Racism White Leaders Affinity Group

Double Shift Affinity Group  
(staff who are also caregivers for children or other family members.)

LGBTQIA+ Affinity Group

People of Color Having Courageous Conversations for Connections Affinity Group

People of Color in Leadership Affinity Group

People Working with Disabilities and Chronic Illnesses

Survivors Affinity Group

White People Unlearning Racism Affinity Group

“We are proud and grateful to have founded the Asian/Asian American and Pacific Islanders (AAPI) Affinity Group, to provide AAPI-identifying staff a space to connect, share and tackle the issues affecting us, not just in Safe Horizon but within the larger community. It has been a rough couple of years, with the parallel pandemics of COVID-19 and hate-based violence, but we’ve been inspired by the strength and solidarity of our communities and will continue to advocate for change and celebrate moments together.”

**Evangeline Chan and Queenie Ng**

Co-Chairs, AAPI Affinity Group

“Unity in diversity, space of necessity  
Probing, creating, writing with integrity.  
Leisure time gathering, cool breeze in felicity.

**Mary Rajcoomar**

Black and Indigenous and People of Color (BIPOC) Having Courageous Conversations for Connection Affinity Group Co-Chair

# A Community of Supporters

We are thankful to the community of advocates and donors working with us to destigmatize abuse, raise awareness, and invest in social and racial justice across the five boroughs of New York City. Your generous support during 2021 and beyond ensures that more than 250,000 New Yorkers can access safety, hope, and healing each year.

“For more than 15 years, the John A. Reisenbach Foundation has been a proud partner of Safe Horizon. Each year, Safe Horizon evolves and innovates to reimagine services for survivors of trauma and abuse. We are thrilled to support this important work to promote better outcomes for New Yorkers in crisis.”

**John A. Reisenbach Foundation**

More than **2,750** individuals made generous contributions to Safe Horizon during 2021. Will you join them, or renew your support now?

Please show your support for our community by donating today at [www.safehorizon.org/giving](http://www.safehorizon.org/giving)

“My brother and I had the pleasure and honor of meeting Safe Horizon clients who have benefited from our support. We were impressed by their commitment to growing and thriving. We are continuously impressed by the Safe Horizon staff and clients who are navigating tremendous challenges together. Our family is proud to support Safe Horizon as they remain accessible and able to determine, as well as find ways to meet the needs of their clients.”

**Lisa Silvershein**

Safe Horizon Supporter



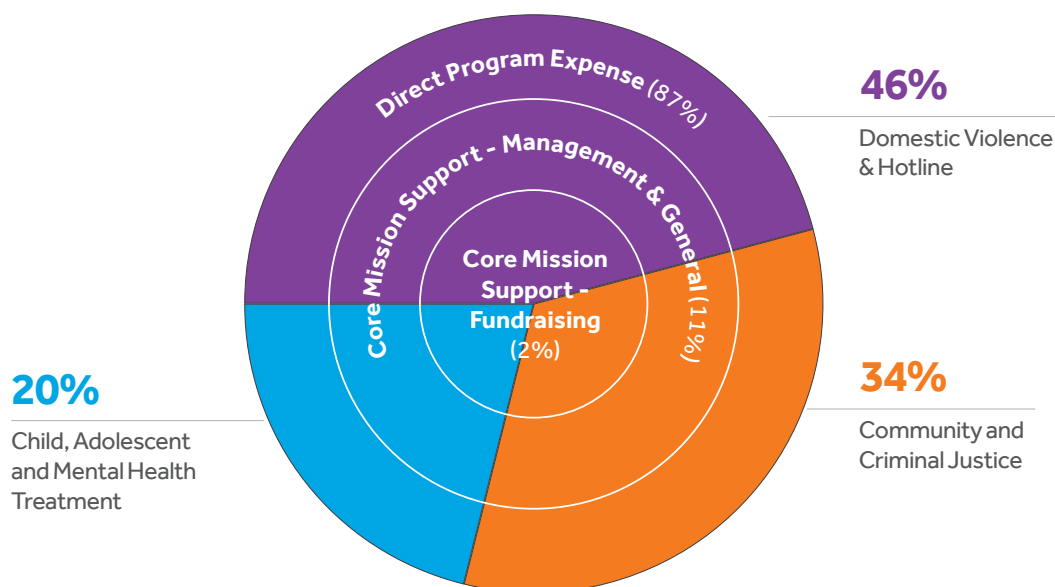
# Financials

	2021	2020	2019
Net Assets			
Beginning of year	\$39,071,293.00	\$35,378,541	\$33,307,309
End of Year	\$43,392,612.00	\$39,071,293	\$35,378,541
Change	\$4,321,319.00	\$3,692,752	\$2,071,232

## Where Our Funds Came From

	2021	2020	2019
Grants	\$81,049,117.00	\$82,767,586	\$72,999,147
Contribution	\$9,404,207.00	\$8,193,064	\$5,920,467
In Kind Contributions	\$2,476,869.00	\$2,582,852	\$2,958,669
Special Events			\$904,203
Investments	\$1,372,348.00	\$855,943	\$843,759
Fees	\$1,410,141.00	\$1,520,660	\$1,887,039
Gain (loss) on Beneficial Interest in Perpetual Trust	\$203,127.00	\$(16,343)	\$4,575
Miscellaneous	\$617,815.00	\$331,973	\$355,962
<b>TOTAL REVENUE</b>	<b>\$ 96,533,624.00</b>	<b>\$96,235,735</b>	<b>\$85,873,821</b>

## How We Spent Our Funds in 2021



# Our Board and Leaders on The Horizon

## Board of Directors

(as of December 31, 2021)

### Executive Committee

Michael C. Slocum  
*Chair*

Pamela N. Hootkin  
*Vice Chair & Treasurer*

Sonia Sande  
*Secretary*

James Hendricks  
Mark C. Smith

### Directors

Jeffrey Brodsky

Joe Falencki

Lynn Flynn

Mark Freedman

James Fulton

Paul Germain

Umar Haider

Sunny Hostin

Joann Lang

Mary Beth Marshall

Steve McCandless

Jo Natauri

Martin Newman

Richard Plansky

Grace Richardson

John Romeo

Samantha Saperstein

Luke Sarsfield

Eboni K. Williams

### Emeriti

Brooke McMurray

Steven C. Parrish

Susan Solomon

Most Reverend Joseph M. Sullivan

## Leaders on the Horizon

(as of December 31, 2021)

Leaders on the Horizon is the volunteer leadership council at Safe Horizon, established to engage rising leaders across various professions in support of our mission, vision, and programs.

Diana C. Mousally  
*Chair, Leaders on the Horizon*

Audrey Nonemaker  
*Vice Chair, Leaders on the Horizon*

Kristina Faller  
*Chair, Awareness Committee*

Arriana Marion  
*Chair, Nominations & Governance*

George Mazzella  
*Chair, Engagement*

Michael Nemirovsky  
*Chair, Fundraising*

Kate Bagby  
Stefie Ballesta  
Christina Ballinger

Alec Brodsky  
Nicole Bullock  
Chris Daly

Mallory Hagan  
Taylor Helber  
Tabitha Holbert

Heath Miller  
Nikki Parker  
Brook Peters  
Shannon Rzeznikiewicz

Abdul Sada  
Tiffany Tipton  
Kelleigh Whelan

### Emeriti

Kira Kazantsev



Since 1978, Safe Horizon has been at the forefront of helping victims of crime and abuse. We are woven into the fabric of New York City, and are here when and where you need us. We are always in your community, or at the other end of a phone any time of the day or night.

[www.safehorizon.org](http://www.safehorizon.org)

Our mission is to provide support, prevent violence and promote justice for victims of crime and abuse, their families and communities.