

SAFETY IS *ESSENTIAL*



Annual Report
– 2020 –

A Message from our CEO

2020 has been a year of painful challenges and incredible resilience on the part of Safe Horizon's clients, staff, and communities. My heart is heavy for the tremendous loss that so many experienced this year. At the same time, I could not be more proud of all we accomplished for the safety, justice, and healing of survivors.

COVID-19 affected all of us, turning the world as we knew it upside down. Still, these changes didn't fall evenly. Communities of color bore the brunt of a ravaging illness, economic loss, a frayed safety net, and violence from systems that have for too long caused harm. Survivors of violence, many of them Black people and people of color, faced new risks and threats. Several years ago, Safe Horizon made an enduring commitment to transform into an organization grounded in equity, justice, and empowerment, working to dismantle racism in the systems and world we are a part of. Our anti-racist journey was at the core of all that we did this year. It is a commitment that guides how we operate every day, and how we continue to stand with survivors no matter what.

In the first weeks of the pandemic, many providers of essential services that people rely on for safety in New York closed. Safe Horizon never closed - not for one minute. **We rapidly adapted to keep open our emergency lifelines:**

- Our domestic violence shelters, Child Advocacy Centers (CACs), and Streetwork Project reinvented themselves to continue essential in-person services.
- Our three 24/7 Hotlines remained open just as they always have, amid a surge of crisis calls.
- We transformed all other programs to remote services, providing enhanced safety planning, systems navigation, and supportive counseling.



We offered technologically innovative solutions to meet New Yorkers' needs including:

- teleconferencing options for counseling and safety planning
- connecting homeless youth with peers through social media and virtual support groups
- video-conferencing to reach human trafficking and other survivors
- launching Safe Chat, our digital platform that enables survivors to communicate with an advocate through our website, even while sheltering at home with someone who was causing harm

In my ten years at Safe Horizon, I have had the pleasure of working with staff across our programs, most recently as Deputy CEO. Through those years we faced hurricanes, explosions, and terror attacks - and we were always at the frontlines of safety. Still, I am in awe of the resolve our clients, staff, and supporters have shown throughout this pandemic. I am honored to take up the responsibility of leading this incredible organization as our fourth CEO. And I very much look forward to writing the next chapter of Safe Horizon's journey together, empowering victims and survivors to find safety, support, connection, and hope.

On behalf of our staff and the thousands of lives touched by our work, we are incredibly grateful for the generosity of the supporters listed in this report. Thank you for sharing our commitment that safety is, and always will be, essential.

A handwritten signature in black ink that reads "Liz". The signature is written in a cursive, flowing style.

Liz Roberts
CEO

Our Impact

From the moment the city shut down in March 2020 due to the COVID-19 pandemic, we offered **181,000** survivors critical services across our citywide network - in-person and virtually. Figures below represent our impact at select programs during the COVID year:

Safe Horizon remained fiercely committed to our **anti-racism journey**, including by advocating for police accountability and calling for an end to systems of oppression.

While risks of harm during isolation surged, **our three 24/7 Hotlines, the Domestic Violence Hotline, Rape and Sexual Assault Hotline, and Crime Victims Hotline** were at the other end of the line for New Yorkers in crisis around the clock, responding to **113,150** calls.

Across our eight **domestic violence shelters**, **772** survivors and their **1,080** children slept safely and began their journeys to healing.

When it wasn't safe to speak on the phone, advocates at **SafeChat**, our new digital platform, guided survivors to safety and resources through **1,988** digital chat sessions.

Our **Crime Victim Assistance Program**, which provides information, advocacy, and healing support after a crime, advocated for **33,500** New Yorkers to be seen, heard, and supported as they navigated the justice system.

Even as schools, daycares, and other supports closed, **6,990** children and **3,277** caregivers in a crisis received immediate help at our five **Child Advocacy Centers**, where children are treated after sexual or severe physical abuse.

Essential workers at Our **Streetwork Project** helped **550** homeless youth access meals, showers, laundry, shelter, and a joyful community, redefining what it means to be "home."

When the city shut down, Safe Horizon stood up, assisting **5,000** New Yorkers to access orders of protection through courts, law projects, and our whole citywide network.

In a year of trauma and anti-immigrant injustice, our **Anti-Trafficking Program** supported **253** survivors, and united seven families to start new lives free from exploitation. Our **Immigration Law Project** provided legal representation for **332** crime victims navigating the immigration justice system, while organizing and advocating for systemic changes.

181,000 Journeys to Hope and Healing

The COVID-19 pandemic highlighted the vulnerability of critical safety nets that many people rely on. We are sharing a few of the **more than 181,000 journeys to hope and healing** that began during 2020 thanks to this incredible community of survivors, advocates, and supporters.

Stacey* and her son became residents of one of our eight domestic violence shelters just one month before COVID-19 turned New York City upside down. She had recently become sober and started a substance use program. When Stacey and her son arrived, she was feeling overwhelmed. Seeking shelter in itself can be traumatic; imagine leaving an abusive home while being a parent to your son, just as the world is experiencing a dangerous pandemic. Stacey experienced depression and anxiety, and in the first days and weeks it was hard to cope. During her months with us, she continued working with the substance use program and sought out mental health supports while building a life in the healing community of the shelter. Over the past few months, there was a real change in Stacey as she and her Safe Horizon team took the first steps towards healing. She is now employed and working towards securing permanent housing for her and her son.



Catherine* is a 24-year-old woman who is a trauma survivor and experiences intense bouts of depression and Post-Traumatic Stress Disorder. Over the past few years, she has been visiting Streetwork, our program that delivers wraparound care and trauma support to young adults experiencing homelessness in New York City. Around the onset of the COVID-19 pandemic, Catherine was homebound and feeling isolated. Frequent updates from the Streetwork Project's Instagram page helped her stay connected as she maintained contact with the program through stories, affirming resources, health information posts, self-care tips, and even recipes. After viewing a post on reproductive health, Catherine reached out to Streetwork's Sexual Health team to seek support. Our staff was able to meet up with her, taking precautions for health but knowing how critical human connection is in a time of crisis. With the support of our team, Catherine was able to get a pregnancy test, and we continued supporting her as she embraced her new journey into motherhood. We continue to welcome Catherine and her baby as members of our Streetwork community as they thrive in this new chapter.



Devon* is a Christian pastor who fled Nigeria with his wife and three children after being brutally persecuted by Boko Haram because of their religion. In the middle of March 2020, while most agencies had shut due to COVID-19, the immigration courts were still open in person. After three years, Devon and his family finally had their day in court. A Safe Horizon fellow from our Immigration Law Project prepared the case for trial and accompanied Devon to court. The judge granted the entire family asylum and they are now able to stay in the United States. Amid so much injustice and indifference, Devon found safety and justice with Safe Horizon.



*The details of Stacey, Devon, and Catherine's stories are real and belong to them and their children, however identifying details and photos used do not. To protect their privacy, pseudonyms and stock imagery are used.

Financials

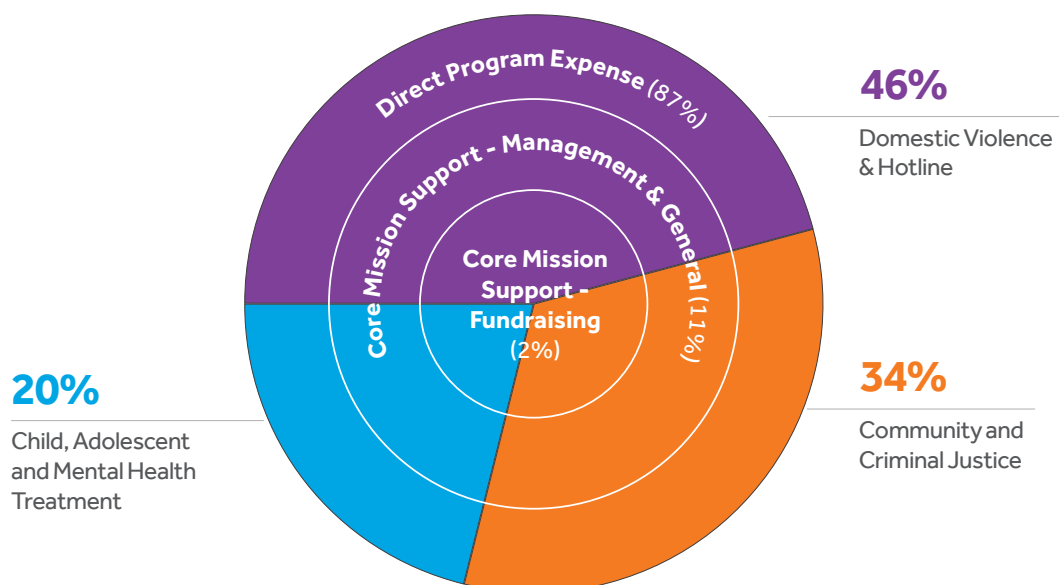
for Fiscal Year Ended June 30, 2020

	2020	2019	2018
Net Assets			
Beginning of year	\$35,378,541	\$33,307,309	\$28,270,427
End of Year	\$39,071,293	\$35,378,541	\$33,307,309
Change	\$3,692,752	\$2,071,232	\$5,036,882

Where Our Funds Came From

	2020	2019	2018
Grants	\$82,767,586	\$72,999,147	\$65,211,289
Contribution	\$8,193,064	\$5,920,467	\$6,777,617
In Kind Contributions	\$2,582,852	\$2,958,669	\$2,769,417
Special Events		\$904,203	\$1,294,254
Investments	\$855,943	\$843,759	\$403,278
Fees	\$1,520,660	\$1,887,039	\$1,754,741
Interest	\$(16,343)	\$4,575	\$27,327
Miscellaneous	\$331,973	\$355,962	\$472,192
TOTAL REVENUE	\$96,235,735	\$85,873,821	\$78,710,115

How We Spent Our Funds in 2020



Our Generous Supporters

The extraordinary generosity of the following individuals, corporations, and foundations provided vital support to Safe Horizon between January 1, 2020 and December 31, 2020. We are grateful for your partnership!

\$1,000,000 or more

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\$500,000 to \$999,999

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(as of December 31, 2020)

Leaders on the Horizon is the volunteer leadership council at Safe Horizon, established to engage rising leaders across various professions in support of our mission, vision, and programs.

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Since 1978, Safe Horizon has been at the forefront of helping victims of crime and abuse. We are woven into the fabric of New York City, and are here when and where you need us. We are available remotely during a pandemic, we are always in your community, or at the other end of a phone any time of the day or night.

www.safehorizon.org

Our mission is to provide support, prevent violence and promote justice for victims of crime and abuse, their families and communities